

MyMemo Hotelturist 40419Q

Identification Code: HTRAG+ Reservation Number

How to request a REFUND

If you need to request a refund go to

<https://sinistrionline.europassistance.it>

If you need support call us at **+39. 02.58.24.05.70**

To open a claim you need:

- name, surname and address
- telephone number
- identification code: HTRAG + reservation number
- the circumstances of the incident
- the date on which the accident occurred

In case of assistance also:

- reservation number for digital assistance
- type of intervention required
- address of your location