

MyMemo Hotelturist 40383Q

Identification Code: HTFPL+ Reservation Number

How to request MEDICAL ASSISTANCE

If you need to use the covers provided in the policy, do not go it alone, but contact our Operations Centre in Italy immediately, operating 24 hours a day, 365 days a year

Call **+39. 02.58.24.05.29** from Italy and abroad or go to <https://hotelturist.quickassistance.it> and request assistance digitally

How to request a REFUND

If you need to request a refund go to

<https://sinistrionline.europassistance.it>

If you need support call us at **+39. 02.58.24.05.70**

To open a claim you need:

- name, surname and address
- telephone number
- identification code: HTFPL + reservation number
- the circumstances of the incident
- the date on which the accident occurred

In case of assistance also:

- reservation number for digital assistance
- type of intervention required
- address of your location